

Policy actions

to help integrate health and social care to
reduce the risk of disease outbreaks

The Patient perspective

International Alliance of Patients' Organizations

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EP Interest Group on Innovation in Health and Social Care
“Integration of health and social care to tackle disease outbreaks”
26 January 2021

IAPO – THE GLOBAL PATIENT VOICE



VISION

To see patients at the centre
of healthcare



MISSION

To build patient-centred
healthcare worldwide

WHY INTEGRATION OF HEALTH AND SOCIAL SERVICES IS IMPORTANT FOR PATIENTS?



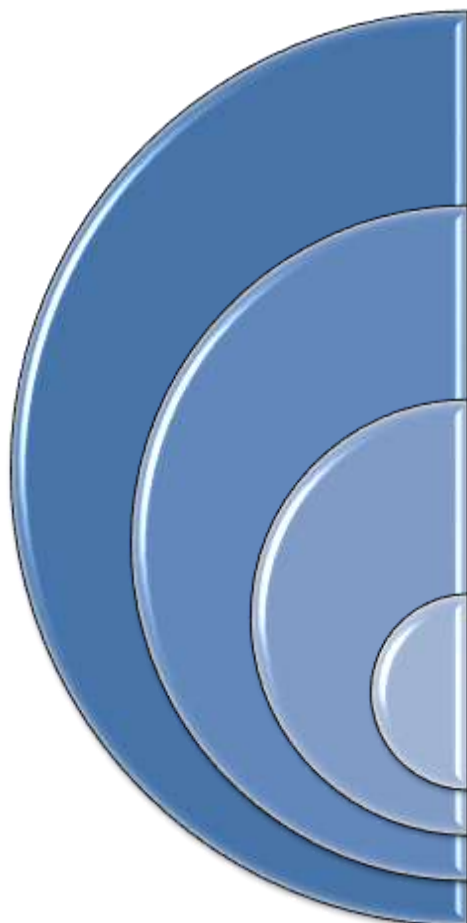
- **Patient is an integral entity** – disease or condition is only a part of our lives
- **Systems need to become patient- and citizen-centric** to ensure highest possible quality of care and life
- Integration of health and social care is important to improve patient care but also quality of life and seamlessness
- **Primary care services are at the frontline of every long term condition** and deserve such treatment and support from the healthcare system and the society at large.
- **Digital solutions can alleviate some of the current barriers** to care – lessons learnt from the current pandemic

LESSONS FROM THE DIGITAL CARE



- “The good doctor treats the disease; the great doctor treats the patient who has the disease” (*Sir William Osler, 1849-1919*)
- Technologies have helped the GREAT doctor, yet also have...
 - **Reduced** patient-physician interaction (to 27% of time)
 - **Shifted** physician time to data encoding (up to 58%)
- And also have...
 - **Created a physical distance**, reducing possibilities for ‘communicative action’
 - **Increased colonisation** of the ‘lifeworld’

POLICY OPTIONS FOR IMPROVED PATIENT CARE AND QUALITY OF LIFE

	<p>1.The patient as partner in shared decision-making</p>	<ul style="list-style-type: none"> • Strengthening health literacy to enable better self-care • Empowerment for prevention of diseases and patient harm
	<p>2.The patient as co-creator in evidence-based solutions</p>	<ul style="list-style-type: none"> • Use of patient experience in policy design and monitoring implementation
	<p>3.The patient as co-designer of holistic public health approach</p>	<ul style="list-style-type: none"> • Subsidizing patient-led research • Empowerment of patients as reviewers of research and development
	<p>4.The patient as co-implementor – improving the use of expert patient knowledge</p>	<ul style="list-style-type: none"> • Complementing the lack of healthcare workforce through accredited expert-patients and patient organisations

THANK YOU!

International Alliance of Patients' Organizations

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